



# PENAFIEL, PORTUGAL

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As the capital of the Tâmega e Sousa region, Penafiel plays a key role in driving economic growth & innovation. Strengthening sustainable infrastructure & industry is essential for the future of our territory.

~ COUNCILLOR FOR ENVIRONMENTAL SUSTAINABILITY, ALEXANDRA ALMEIDA



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# PENAFIEL, PORTUGAL

**How did the technical  
helpdesk support your city?**

**Our City's Technical Challenge:**  
*Urban waste & circular economy*

**The Helpdesk's Value Proposition:**  
*Reduce GHG emissions & improve the  
sustainability of the municipality*



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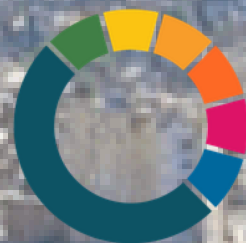
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# DIYARBAKIR, TÜRKİYE

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Improving urban thermal comfort & strengthening climate resilience are key priorities for Diyarbakir. Access to technical tools & climate data will support the city in designing effective adaptation strategies.

~ METROPOLITAN  
MUNICIPALITY PROJECTS  
OFFICE



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# DIYARBAKIR, TÜRKİYE

**How did the technical  
helpdesk support your city?**

**Our City's Technical Challenge:**  
*Adaptation strategies to reduce  
heat stress*

**The Helpdesk's Value Proposition:**  
*Improve urban thermal comfort through  
climate analysis & practical adaptation  
solutions*



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# BYDGOSZCZ, POLAND

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The Technical Helpdesk provided us with high-quality & reliable technical assistance on our way to climate goals. Bydgoszcz recommends the Helpdesk as a reliable source of professional information.

~ KATARZYNA  
SZCZUBLEWSKA



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## BYDGOSZCZ, POLAND

**How did the technical  
helpdesk support your city?**

**Our City's Technical Challenge:**  
*Transform the heating system of public  
residential buildings from fossil fuel-based  
systems to heat pumps using RES.*

**The Helpdesk's Value Proposition:**  
*Provide evidence-based guidance for the  
decarbonisation of its heating system with  
best practices & recommendations.*